

LET'S TALK

Providing virtual ESL learning support from a distance

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Context



Manukau

Institute of Technology

South Auckland
Polytechnic/ TAFE



Manukau Institute of Technology

Multicultural



Manukau Institute of Technology



Learning Support Centre • Academic Support • Virtual classroom • Blackboard

Manukau Institute of Technology



Remote support because...
Equitable support for learning particularly ESL students (400)

Pilot

Lecturers

Students

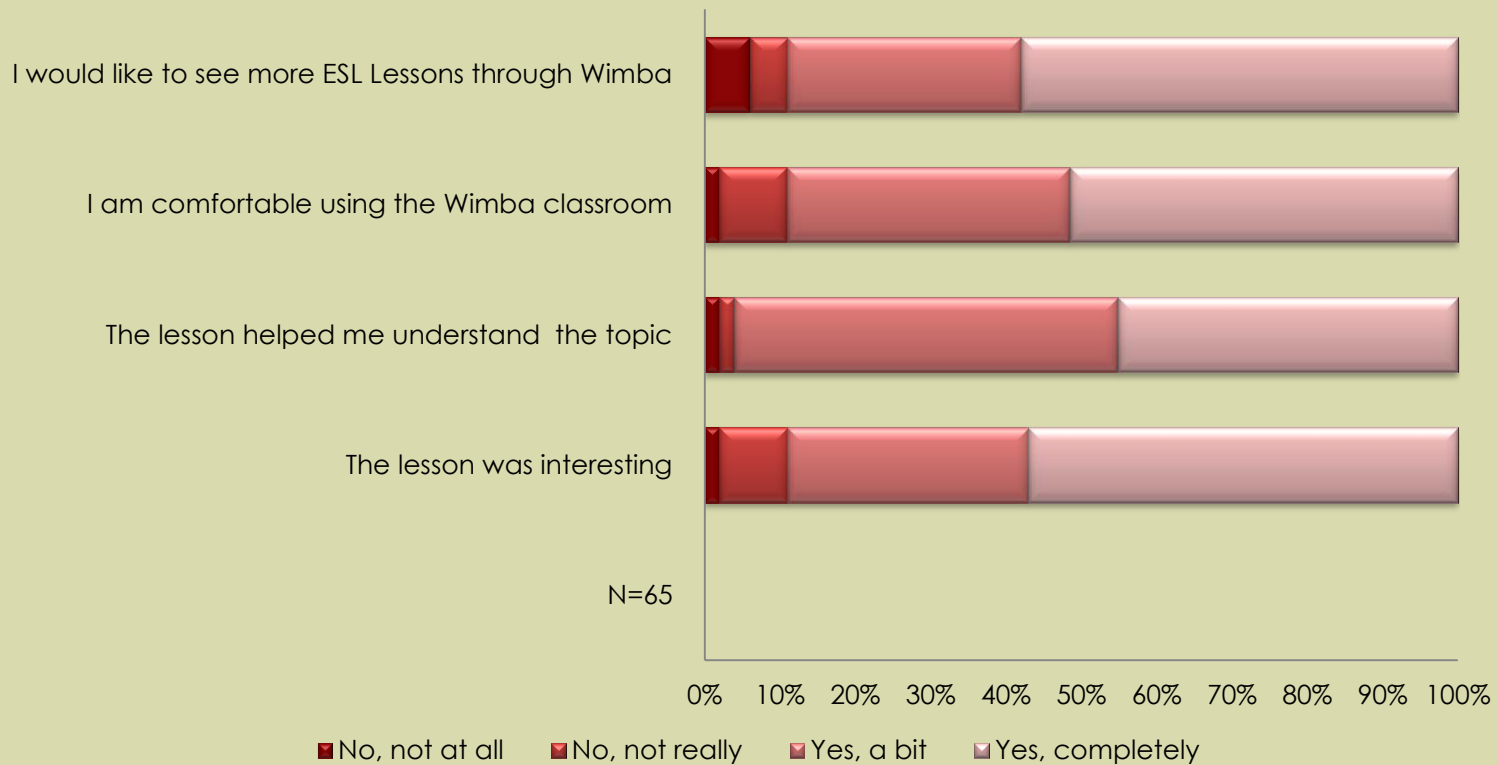
Topics

Preparation

Cross transactional distance
(Moore 93):

Structured lessons, lead to
dialogue and further learner
autonomy







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TECHNOLOGY**

*To Whare Takare
e Manukau*



65 students
Short timeframe
Positive results

What did we learn?

Lecturers

Advisor

Technical issues

It works if...

Coordination and collaboration

Technical sorted

Support from teaching staff

Blended orientation



Discussion

Thank you.

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